

**In-State Answer Rate by Originating State 2022-04-01 to 2022-06-30 Eastern Time**

For media or research use, please coordinate with Lifeline’s Communications team at [communications@vibrant.org](mailto:communications@vibrant.org).

Data does not include calls offered to, or answered by the Veterans Crisis Line or Lifeline’s Spanish language sub-network.

State	Routed	Answered In-State	Answered Out-State	In-State Answer Rate
AK	1,661	1,051	165	63%
AL	7,227	4,163	689	58%
AR	3,761	2,903	118	77%
AS	1	0	1	0%
AZ	9,517	8,669	178	91%
CA	70,877	60,735	204	86%
CO	12,536	6,624	2,640	53%
CT	7,166	6,491	95	91%
DC	1,739	1,562	41	90%
DE	1,069	751	115	70%
FL	27,441	15,977	5,051	58%
GA	15,780	11,460	964	73%
GU	132	102	3	77%
HI	3,080	2,253	242	73%
IA	4,360	2,956	229	68%
ID	3,210	2,743	86	85%
IL	22,313	4,204	12,635	19%
IN	9,713	7,411	1,329	76%
KS	4,770	3,483	569	73%
KY	5,755	4,166	507	72%
LA	7,098	4,618	1,026	65%
MA	12,937	8,541	709	66%
MD	9,452	7,805	6	83%
ME	1,452	1,037	0	71%
MI	16,352	10,381	2,209	63%
MN	8,242	6,892	100	84%
MO	8,897	7,349	131	83%

≥ 90 Answered
  ≥ 80 Answered
  ≥ 66 Answered
  < 66% Answered

State	Routed	Answered In-State	Answered Out-State	In-State Answer Rate
MP	40	0	23	0%
MS	3,106	2,757	22	89%
MT	1,738	1,670	0	96%
NC	14,489	12,296	1,084	85%
ND	1,063	967	25	91%
NE	3,185	2,698	76	85%
NH	1,967	1,530	207	78%
NJ	12,421	9,324	779	75%
NM	4,882	3,828	81	78%
NV	5,467	3,884	420	71%
NY	38,141	26,867	4,833	70%
OH	17,687	12,690	2,635	72%
OK	5,417	3,518	590	65%
OR	10,581	8,386	625	79%
PA	15,042	12,607	325	84%
PR	582	340	63	58%
RI	998	984	1	99%
SC	8,179	6,166	457	75%
SD	886	748	13	84%
TN	9,395	7,724	58	82%
TX	38,299	19,024	11,491	50%
UT	6,692	5,653	372	84%
VA	13,145	11,044	21	84%
VI	248	0	213	0%
VT	1,172	968	76	83%
WA	13,893	9,005	1,497	65%
WI	14,554	11,679	509	80%
WV	2,565	2,296	17	90%
WY	879	617	156	70%

≥ 90 Answered
  ≥ 80 Answered
  ≥ 66 Answered
  < 66% Answered

State	Routed	Answered In-State	Answered Out-State	In-State Answer Rate
-------	--------	----------------------	-----------------------	----------------------------

Vibrant Emotional Health (“Vibrant”), as the Administrator of the National Suicide Prevention Lifeline (“Lifeline”) under a Cooperative Agreement with the US Department of Health and Human Services, Substance Abuse and Mental Health Services Administration (“SAMHSA”), maintains this data to enhance public access to the Lifeline’s information. This is a service that is continually under development. While we try to keep the information timely and accurate, we make no guarantees. We will make an effort to correct errors brought to our attention. Users should be aware that information being presented may not reflect official positions of Vibrant, the Lifeline, or SAMHSA. With respect to documents available from this report, neither Vibrant, the United States Government, nor any of their employees assumes any legal liability or responsibility for the accuracy, completeness, or usefulness of any information disclosed, or represents that its use would not infringe privately owned rights. The data on this report may contain hypertext pointers to information created and maintained by other public and private organizations. Please be aware that we do not control or guarantee the accuracy, relevance, timeliness, or completeness of this outside information. Further, the inclusion of pointers to particular items in hypertext is not intended to reflect their importance, nor is it intended to endorse any views expressed or products or services offered by the author of the reference or the organization operating the server on which the reference is maintained. Historical data may not exactly correspond with prior reporting, standardization of definitions and systems may have lead to such differences.

≥ 90 Answered
  ≥ 80 Answered
  ≥ 66 Answered
  < 66% Answered